



EXCELLENT CARE  
 GODLEY STATION  
**DENTAL**  
 TRUSTED DENTISTS

**Matthew J. Allen, D.D.S.**  
**Catherine E. Hatch, D.M.D.**  
**Heather M. Duffy, D.D.S.**  
**Joshua S. White, D.M.D.**

1000 Towne Center Blvd., Suite 101 ♦ Pooler, GA 31322

**Patient Registration**  
**Patient Information**

Patient Name: \_\_\_\_\_ Preferred Name: \_\_\_\_\_  
 Address, City, State, & Zipcode: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Ext: \_\_\_\_\_ Cellular: \_\_\_\_\_  
 Sex:  Male  Female    Marital Status:  Married  Single  Divorced  Separated  Widowed  
 Birth Date: \_\_\_\_\_ Age: \_\_\_\_\_ Social Security: \_\_\_\_\_ Driver's  
 License: \_\_\_\_\_  
 E-mail: \_\_\_\_\_  I would like to receive correspondence via e-mail.

**Primary Insurance Information**

Name of Insured: \_\_\_\_\_ Relationship to patient:  Self  Spouse  Child  Other  
 Insured Social Security: \_\_\_\_\_ Insured Date of Birth: \_\_\_\_\_  
 Employer: \_\_\_\_\_ Insurance Company: \_\_\_\_\_  
 Address: \_\_\_\_\_ Address: \_\_\_\_\_  
 City, State, Zipcode: \_\_\_\_\_ City, State, Zipcode: \_\_\_\_\_

**Secondary Insurance Information**

Name of Insured: \_\_\_\_\_ Relationship to patient:  Self  Spouse  Child  Other  
 Insured Social Security: \_\_\_\_\_ Insured Date of Birth: \_\_\_\_\_  
 Employer: \_\_\_\_\_ Insurance Company: \_\_\_\_\_  
 Address: \_\_\_\_\_ Address: \_\_\_\_\_  
 City, State, Zipcode: \_\_\_\_\_ City, State, Zipcode: \_\_\_\_\_

Godley Station Dental  
**Eaglesoft Medical History**

Patient Name: \_\_\_\_\_

Birth Date: \_\_\_\_\_

Date Created: \_\_\_\_\_

Although dental personnel primarily treat the area in and around your mouth, your mouth is a part of your entire body. Health problems that you may have, or medication

Are you under a physician's care now?     Yes  No    If yes

Have you ever been hospitalized or had a major operation?     Yes  No    If yes

Have you ever had a serious head or neck injury?     Yes  No    If yes

Are you taking any medications, pills, or drugs?     Yes  No    If yes

Do you take, or have you taken, Phen-Fen or Redux?     Yes  No    If yes

Have you ever taken Fosamax, Boniva, Actonel or any other medications containing bisphosphonates?     Yes  No    If yes

Are you on a special diet?     Yes  No

Do you use tobacco?     Yes  No

Women: Are you...

Pregnant/Trying to get pregnant?     Nursing?     Taking oral contraceptives?

Are you allergic to any of the following?

Aspirin     Penicillin     Codeine     Acrylic  
 Metal     Latex     Sulfa Drugs     Local Anesthetics

Other?        If yes

Do you use controlled substances?     Yes  No    If yes

Do you have, or have you had, any of the following?

|  |  |  |   |
|--|--|--|---|
| AIDS/HIV Positive <input type="radio"/> Yes <input type="radio"/> No         | Cortisone Medicine <input type="radio"/> Yes <input type="radio"/> No        | Hemophilia <input type="radio"/> Yes <input type="radio"/> No            | Radiation Treatments <input type="radio"/> Yes <input type="radio"/> No       |
| Alzheimer's Disease <input type="radio"/> Yes <input type="radio"/> No       | Diabetes <input type="radio"/> Yes <input type="radio"/> No                  | Hepatitis A <input type="radio"/> Yes <input type="radio"/> No           | Recent Weight Loss <input type="radio"/> Yes <input type="radio"/> No         |
| Anaphylaxis <input type="radio"/> Yes <input type="radio"/> No               | Drug Addiction <input type="radio"/> Yes <input type="radio"/> No            | Hepatitis B or C <input type="radio"/> Yes <input type="radio"/> No      | Renal Dialysis <input type="radio"/> Yes <input type="radio"/> No             |
| Anemia <input type="radio"/> Yes <input type="radio"/> No                    | Easily Winded <input type="radio"/> Yes <input type="radio"/> No             | Herpes <input type="radio"/> Yes <input type="radio"/> No                | Rheumatic Fever <input type="radio"/> Yes <input type="radio"/> No            |
| Angina <input type="radio"/> Yes <input type="radio"/> No                    | Emphysema <input type="radio"/> Yes <input type="radio"/> No                 | High Blood Pressure <input type="radio"/> Yes <input type="radio"/> No   | Rheumatism <input type="radio"/> Yes <input type="radio"/> No                 |
| Arthritis/Gout <input type="radio"/> Yes <input type="radio"/> No            | Epilepsy or Seizures <input type="radio"/> Yes <input type="radio"/> No      | High Cholesterol <input type="radio"/> Yes <input type="radio"/> No      | Scarlet Fever <input type="radio"/> Yes <input type="radio"/> No              |
| Artificial Heart Valve <input type="radio"/> Yes <input type="radio"/> No    | Excessive Bleeding <input type="radio"/> Yes <input type="radio"/> No        | Hives or Rash <input type="radio"/> Yes <input type="radio"/> No         | Shingles <input type="radio"/> Yes <input type="radio"/> No                   |
| Artificial Joint <input type="radio"/> Yes <input type="radio"/> No          | Excessive Thirst <input type="radio"/> Yes <input type="radio"/> No          | Hypoglycemia <input type="radio"/> Yes <input type="radio"/> No          | Sickle Cell Disease <input type="radio"/> Yes <input type="radio"/> No        |
| Asthma <input type="radio"/> Yes <input type="radio"/> No                    | Fainting Spells/Dizziness <input type="radio"/> Yes <input type="radio"/> No | Irregular Heartbeat <input type="radio"/> Yes <input type="radio"/> No   | Sinus Trouble <input type="radio"/> Yes <input type="radio"/> No              |
| Blood Disease <input type="radio"/> Yes <input type="radio"/> No             | Frequent Cough <input type="radio"/> Yes <input type="radio"/> No            | Kidney Problems <input type="radio"/> Yes <input type="radio"/> No       | Spina Bifida <input type="radio"/> Yes <input type="radio"/> No               |
| Blood Transfusion <input type="radio"/> Yes <input type="radio"/> No         | Frequent Diarrhea <input type="radio"/> Yes <input type="radio"/> No         | Leukemia <input type="radio"/> Yes <input type="radio"/> No              | Stomach/Intestinal Disease <input type="radio"/> Yes <input type="radio"/> No |
| Breathing Problems <input type="radio"/> Yes <input type="radio"/> No        | Frequent Headaches <input type="radio"/> Yes <input type="radio"/> No        | Liver Disease <input type="radio"/> Yes <input type="radio"/> No         | Stroke <input type="radio"/> Yes <input type="radio"/> No                     |
| Bruise Easily <input type="radio"/> Yes <input type="radio"/> No             | Genital Herpes <input type="radio"/> Yes <input type="radio"/> No            | Low Blood Pressure <input type="radio"/> Yes <input type="radio"/> No    | Swelling of Limbs <input type="radio"/> Yes <input type="radio"/> No          |
| Cancer <input type="radio"/> Yes <input type="radio"/> No                    | Glaucoma <input type="radio"/> Yes <input type="radio"/> No                  | Lung Disease <input type="radio"/> Yes <input type="radio"/> No          | Thyroid Disease <input type="radio"/> Yes <input type="radio"/> No            |
| Chemotherapy <input type="radio"/> Yes <input type="radio"/> No              | Hay Fever <input type="radio"/> Yes <input type="radio"/> No                 | Mitral Valve Prolapse <input type="radio"/> Yes <input type="radio"/> No | Tonsillitis <input type="radio"/> Yes <input type="radio"/> No                |
| Chest Pains <input type="radio"/> Yes <input type="radio"/> No               | Heart Attack/Failure <input type="radio"/> Yes <input type="radio"/> No      | Osteoporosis <input type="radio"/> Yes <input type="radio"/> No          | Tuberculosis <input type="radio"/> Yes <input type="radio"/> No               |
| Cold Sores/Fever Blisters <input type="radio"/> Yes <input type="radio"/> No | Heart Murmur <input type="radio"/> Yes <input type="radio"/> No              | Pain in Jaw Joints <input type="radio"/> Yes <input type="radio"/> No    | Tumors or Growths <input type="radio"/> Yes <input type="radio"/> No          |
| Congenital Heart Disorder <input type="radio"/> Yes <input type="radio"/> No | Heart Pacemaker <input type="radio"/> Yes <input type="radio"/> No           | Parathyroid Disease <input type="radio"/> Yes <input type="radio"/> No   | Ulcers <input type="radio"/> Yes <input type="radio"/> No                     |
| Convulsions <input type="radio"/> Yes <input type="radio"/> No               | Heart Trouble/Disease <input type="radio"/> Yes <input type="radio"/> No     | Psychiatric Care <input type="radio"/> Yes <input type="radio"/> No      | Venereal Disease <input type="radio"/> Yes <input type="radio"/> No           |
|  |  |  | Yellow Jaundice <input type="radio"/> Yes <input type="radio"/> No            |

Have you ever had any serious illness not listed     Yes  No    If yes

Comments:

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my (or patient's) health. It is my responsibility to inform the dental office of any changes in medical status.

Signature of Patient, Parent or Guardian:

X \_\_\_\_\_

Date: \_\_\_\_\_



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**Financial Arrangements**

**Optional Payment Terms:**

- **Full Pay Cash Discount:** We offer a 5% accounting courtesy for all treatment over \$500 that is paid in full prior to the commencement of treatment.
- **Full Pay Credit:** We accept full or partial payment by Visa, MasterCard, American Express, or Discover.
- **Term Loan:** By arrangement with Care Credit, we can offer our patients, upon approval, an interest-free loan (*up to 12 months*) with no down payment, no annual fee, and no prepayment penalty. Ask for an application.

There will be a fee for any additional procedure(s) NOT included in the original treatment plan.

**Payment Policies**

To maintain the practice operation and to prevent potential misunderstanding, we ask patients to accept and adhere to financial arrangements regarding their dental treatment. Payments are expected at the time services are rendered. We accept cash, check, check cards, and all major credit cards. Any treatment estimated above \$300.00 must be accompanied by a specific financial arrangement.

**Dental Insurance**

We are happy to assist you in filing the necessary forms to help you receive the full benefits of your coverage; however, we can make no guarantee of any estimated coverage or payment. Because the insurance policy is *an agreement between you and your insurance company*, we ask that all *patients be responsible directly for all charges*. Please know we will do everything possible to see that you receive the full benefits of your policy.

I understand that if my account has been turned over to a third party collection agency for non-payment, there will be a collection fee added to my bill of thirty five percent (35%), pursuant to Georgia Statutory Law "O.C.G.A.-13-1-148."

**Patients are responsible for the full amount of their bill.**

**Broken Appointments**

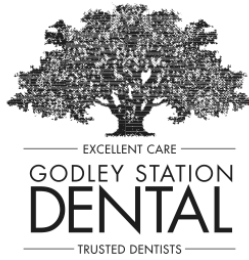
Your appointment is time that has been reserved especially for you and we strongly encourage all patients to keep their appointments. If you must change your appointment, we require **a minimum of 48 hours notice** to avoid a cancellation fee.

I, \_\_\_\_\_, understand and agree to the above financial policy.

Patient's or Responsible Party

Party's Signature \_\_\_\_\_ Date: \_\_\_\_\_

Financial Officer: \_\_\_\_\_ Date: \_\_\_\_\_



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**Pooler, GA 31322**  
**(912)748-8585**

**Patient Name:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_

Our office is unique and unlike any dental office you have ever been to. Your upcoming visit is an important step towards your dental wellness. Please answer the following questions so that we may better serve you.

- Do you have any areas of concern? Yes No If yes please explain. \_\_\_\_\_  
\_\_\_\_\_
- What do you think the current state of your oral health is? good fair poor
- What would like to improve about your smile? \_\_\_\_\_  
\_\_\_\_\_
- Has fear ever been an issue for you in a dental office? Yes No
- Have you ever needed to take an analgesic prior to treatment? Yes No
- Have you ever needed to use the following for dental treatment? *(Check all that apply)*  
Nitrous Oxide Mild Sedative Moderate Sedative
- When was your last visit to the dentist? \_\_\_\_\_
- Have you ever been diagnosed with periodontal disease? Yes No
- Do you have any of the following? *(check all that apply)*  
jaw pain popping of the jaw jaw soreness trouble opening your mouth wide?
- Do you have or have ever had a night guard or mouth splint? Yes No
- Do you usually suffer from seasonal allergies or sinus problems? Yes No
- Do you snore? Yes No
- Are you tired, fatigued, or sleeping during the day? Yes No
- Do you ever choke or gasp while you sleep? Yes No
- Have you had an overnight sleep study? Yes No
- Do you have a CPAP? Yes No
- Do you use your CPAP? Yes No
- Why did you leave your last dental office? \_\_\_\_\_
- What additional information would you like us to know? \_\_\_\_\_  
\_\_\_\_\_
- How did you find out about our office?  
Personal referral from \_\_\_\_\_  
Mail Flyer Newspaper TV Facebook Internet/Internet Search



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Our goal is to help you take care of your teeth, smile, and mouth at a level that is right for you. In our practice, we believe that the level of care that you want is your choice. We will help you thoroughly understand your dental choices so you can make the best possible decision. Your first choice is how you would like us to work with you. Please consider the following guidelines for care so that we can best meet your goals. Which of the following levels of care do you prefer?

**Level 5: Optimal Dentistry**

Just like complete dentistry patients, patients at this level are focused on long-term dental health and disease prevention, but they also want their teeth and smile to look great. Patients at this level are interested in treatment options to correct all dental concerns for lifelong optimal function and appearance. For some of these patients enhancing their appearance with a beautiful new smile is very important. Optimal dentistry patients are dedicated to do more than what their insurance allows in a year.

**Level 4: Complete Dentistry**

Complete dentistry patients are concerned about the current conditions in their mouth, the causes of dental disease, and their long-term health. They want to know their full treatment options so they can become and remain as healthy as they can be, thereby minimizing their long-term dental costs. These patients often choose a step-by-step master plan focused on restoring their health, combined with prevention and regular care to achieve steady long-term dental health and an improved appearance to their smile over time. Complete dentistry patients are dedicated to do more than what their insurance allows in a year.

**Level 3: Proactive Care**

Patients at this level seek treatment for existing concerns just like remedial care patients, but they are also concerned about conditions that may create problems in the near future. These patients generally want to maintain the health of each tooth at a basic level, so they also do what they can to prevent new concerns from developing. When treatment is recommended proactive care patients usually prioritize their treatment to manage their costs, but still take care of things soon enough so that known concerns are less likely to develop into major problems. Proactive care patients are usually interested in maximizing what their insurance allows in a year.

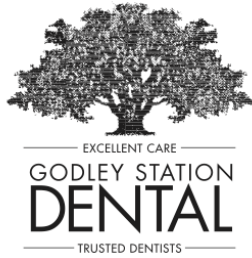
**Level 2: Remedial Care**

Patients at this level choose treatment for obvious problems such as broken or cracked teeth, cavities, sensitivity, discomfort, or concerns that are creating issues in the mouth right now. Remedial care patients are usually not focused on taking steps to prevent new concerns or improve their health over time. They only want to deal with concerns that have already developed into conditions that require treatment to remove existing disease or repair the teeth back to the most basic level of health. Remedial care patients are usually only interested in doing treatment that their insurance allows in a year.

**Level 1: Urgent Care**

Patients at this level choose treatment only when they experience a crisis such as pain, swelling, or bleeding that requires immediate treatment. Urgent care patients are generally not focused on taking steps to ensure future urgencies do not occur. They come in when they know they have a major problem to deal with and the condition has developed to a point of urgency in order to control pain or save the tooth.

It is not uncommon for people to begin at one level and progress to higher levels when they are ready. We are here to help you discover what is right for you so your teeth, smile, and mouth remain as healthy as they can be or life based on your goals.



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**Office Procedures**

1. Phone Confirmations: It our procedure that you call 24 hours in advance to cancel your appointment or there will be a charge of \$55.
2. Verbal Authorization: It is our office procedure to get verbal authorization from all new patients to confirm appointments and leave messages if patient is not available. Also, patient must call 24 hours in advance to cancel appointments. It is also our procedure that we get your insurance information so we can confirm the status of your insurance and get prior authorization for treatment as needed.
3. It is our office procedure that we mailed reminder postcards that say, when your next hygiene appointment is scheduled or that remind you when you are due for your next hygiene appointment.
4. I authorize the following person/persons to be my personal representative, which means the doctor and staff may speak freely to the named personal representative regarding all my Protected Health Information, Medical and Treatment matters and Billing.

| Name                | Relationship |
|---------------------|--------------|
| _____               | _____        |
| _____               | _____        |
| _____               | _____        |
| _____               | _____        |
| Patient's Signature | Date         |

5. I authorize the following named person/persons to authorize medical treatment for my named children. The Doctor and staff may speak freely regarding my child/children's protected health information, medical treatment matters and billing. I understand that I am still responsible for the billing.

| Name of Authorized Person/Relationship | Children's Name |
|--|-----------------|
| _____                                  | _____           |
| _____                                  | _____           |
| _____                                  | _____           |
| _____                                  | _____           |
| Patient's Signature                    | Date            |

6. I, \_\_\_\_\_, authorize this facility to examine and provide medical treatment. I assume full responsibility for any balance due. I authorize my insurance company to pay by check made out directly to this facility. I authorize this facility to release any medical or incidental information that may be necessary for either medical care or in processing applications for financial benefit. I understand it is my responsibility to know all rules and restrictions of my insurance policy, to know which hospital, emergency rooms, laboratories, x-ray departments and specialists and specialist providers which are assigned to me according to my insurance policy rule. It is this facility's procedure to share Protected Health Information with labs, x-rays, consulting physicians, and hospitals. We will call the pharmacy of your choice regarding your prescriptions. We will only exchange minimum necessary Protected Health Information for each transaction.

7. Our office is HIPAA-compliant and the staff has been trained in the HIPAA Privacy Act. We will do everything we can to protect your Patient Health information.

However, our office was designed before the HIPAA Law so please be respectful of other patients' privacy.

I, \_\_\_\_\_ (patient's name), agree to all of the above office procedures of this facility, and give my authorization to all of the above procedures.

List names of minor family members and their ages:

\_\_\_\_\_

\_\_\_\_\_

Patient's Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

Spouse: \_\_\_\_\_

Date: \_\_\_\_\_





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**Acknowledgment of Receipt of HIPAA Notice of Privacy Practices (“Acknowledgment”)**

I acknowledge that I have received a copy of the Dental Practice’s **HIPAA Notice of Privacy Practices**.

Patient’s Name (Please Print) \_\_\_\_\_

\_\_\_\_\_  
Patient Signature or Signature of Personal Representative

\_\_\_\_\_  
Date

*Authority of Personal Representative to Sign for Patient (Check one):*

Parent  Guardian  Other: \_\_\_\_\_

**Please note: It is your right to refuse to sign this acknowledgment.**

*Dental Office Use Only*

I tried to obtain written Acknowledgment by the individual noted above of receipt of our **Notice of Privacy Practices**, but it could not be obtained because:

- An emergency prevented us from obtaining acknowledgment.
- A communication barrier prevented us from obtaining acknowledgment.
- The individual was unwilling to sign.

Other: \_\_\_\_\_

\_\_\_\_\_  
Office Representative’s Signature

\_\_\_\_\_  
Date